



ABBERLY

AT SOUTHPOINT
apartment homes

GATE OPERATING SYSEM- FAQs:

- What if I don't have a gate fob?

2 Options

- 1- Stop by the office to get one, we are open 7 days a week
- 2- Find your name in the call box

- How do I use the call box?

Follow Instructions on the screen. Click A to Z to find name. They are programmed Last Name, First Initial (in some cases there is more than just first initial due to duplicate last name and first initial combinations) there is a random 3 digit code associated with your name. Push code into call box and it will dial to primary number given to office at move in. Simply hit 9 and the gate will open

- How do Visitors come see me?

Remember... it is how you live that matters...

Have your guests Follow Instructions on the screen. Click A to Z to find name. Push code into call box and it will call you. You are able to communicate with your guests. ***Simply hit 9*** and the gate will open- when gate opens call is disconnected.

- Why is there two entrance gates?

The outside gate (Right-side when entering) works off of your gate fob. Center gate is visitor only. Your gate fob will not work on this gate. All other gates are exit only.

- Emergency Personnel?

Our gates are equipped with a siren activated opener.

- Why the gates are open?

Abberly at Southpoint reserves the right to leave gates open for multiple reasons, including but not limited to inclement weather, contracted work, heavy traffic etc.

- Exiting?

Simply pull up to the gate and it will open. If you are driving a motorcycle and it will not open, pull across the "square" cut into pavement as diagonally as possible. This will help distribute the weight of your bike across the sensor.

Thank you and please let us know if you have any questions!

-Management